

April 30, 2004

MEMORANDUM FOR: Management and Organization Division
Office of the Chief Financial Officer/
Chief Administrative Officer

FROM: Michael A. Tomlinson
Chief, Performance and Awareness Division

SUBJECT: Certification of Procedural Directive NWSI 10-1803,
Service Education and Feedback,
Dated October 1, 2002

The Office of Climate, Water, and Weather Services reviewed National Weather Service Procedural Directive NWSI 10-1803, Service Education and Feedback, and certifies it is current and requires no updating during its FY 2004 annual review cycle.